VEHICLE INFORMATION

VEHICLE DESCRIPTION: 2013 Taurus
VERSION/SERIES: LIMITED LUXURY VERSION
PAINT COLOR: Deep Impact Blue
PAINT CODE: J4

BODY STYLE: 4 Door Sedan
DRIVE TYPE: 2 WHL L/H FRONT DRIVE
ENGINE: 3.5L Cyclone V6 Petrol TIVCT
AXLE RATIO: 3.16 Ratio
ENGINE CALIBRATION: DPH1FT0A
AXLE CODE: 2A

TRANSMISSION: 6 Speed Auto Transmission 6F50
WHEEL SIZE: 8.5 X 19" Painted Aluminum Wheel
FUEL TYPE: Gasoline
TIRE: 255/45R19 A/S V-RATED

SOLD TO FLEET: YES
RETAIL SALES TYPE: F
MODEM:

OUTSTANDING FIELD SERVICE ACTIONS

12M02  SYNC WITH MYFORD MYLINCOLN TOUCH WARRANTY EXTENSION COVERING ACCESSORY PROTOCOL INTERFACE MODULE APIM
14R01  LICENSE PLATE LAMP ASSEMBLY REPLACEMENT

NO WARNING MESSAGES FOUND FOR THIS VIN

NO ACCURATE REPAIR NOTIFICATIONS
NO ARN MESSAGES FOUND

GENERAL WARRANTY INFORMATION

WARRANTY START DATE: 17-MAY-2012
BUILD DATE: 01-MAY-2012
RELEASE DATE: 02-MAY-2012
SALE MILEAGE:

WARRANTY COVERAGE

New Vehicle Base Warranty

Coverage Type: Bumper-to-Bumper
Coverage Description: 3 years / 36,000 Miles (whichever occurs first)

Coverage Type: Corrosion Perforation
Coverage Description: 5 years/ Unlimited miles

Coverage Type: Powertrain
Coverage Description: 5 years / 60,000 Miles (whichever occurs first)

Coverage Type: Safety Restraint
Coverage Description: 5 years / 60,000 Miles (whichever occurs first)

EXTENDED COVERAGE

0968 - USA 2013 84/100,000 CPO POWERTRAIN CARE WTY W/ROADSIDE
STANDARD DEDUCTIBLE: 100
EXPIRATION DATE: 17-MAY-2019
TOWING: 0
OWNERS OF VEHICLE MUST MATCH OWNER NAME ON OASIS FOR COVERAGE TO APPLY.

0968 - EXPIRED
STANDARD DEDUCTIBLE: 100 USD
EXPIRATION DATE: 21-NOVEMBER-2015
TOWING: 0 USD

WARRANTY REPAIR HISTORY

NO RECENT REPAIR HISTORY ON VEHICLE

Click Here for Full Warranty History
SYMPTOM CODE INFORMATION

THERE ARE NO SSMS FOR SYMPTOM ENTERED

ELECTRICAL ENTERTAINMENT SYSTEMS (207000)

SPECIAL SERVICE MESSAGES

47201  2008-2016 Various Ford/Lincoln/Mercury Vehicles - Replacing/Upgrading Original Equipment SYNC/Navigation System Components Is Not Supported
Replacing the original equipment SYNC/Navigation system with either an aftermarket SYNC/Navigation kit or modifying original SYNC/Navigation parts to provide additional features is not recommended nor supported on any Ford, Mercury or Lincoln vehicle. Only approved Genuine Ford accessories or originally installed systems are supported and certified to function correctly with other vehicle systems. If you suspect a system has been modified, the following resources can be used to verify original equipment: Monroney Label (Window Sticker), Professional Technician Society (PTS) OASIS tab – select SYNC or HVBOM. For Genuine Ford accessories use: PTS Workshop Tab – select Dealer Installed Accessory or Accessory Installation.
EFFECTIVE DATE: 30-MARCH-2018

47080  2010-2018 Various Vehicles - Spotify Not Found Or Not Functioning On AppLink
2010-2018 various vehicles equipped with SYNC or SYNC 3 may not function when attempting to find or use the Spotify app via AppLink. As of an update released on 1/15/2018 Spotify will no longer be supporting their AppLink integration. No repair attempts should be attempted to correct this concern.
EFFECTIVE DATE: 14-FEBRUARY-2018

Replacing the original equipment SYNC/Navigation system with either an aftermarket SYNC/Navigation kit or modifying original SYNC/Navigation parts to provide additional features is not recommended nor supported on any Ford, Mercury or Lincoln vehicle. Only approved Genuine Ford accessories or originally installed systems are supported and certified to function correctly with other vehicle systems. If you suspect a system has been modified, the following resources can be used to verify original equipment: Monroney Label (Window Sticker), Professional Technician Society (PTS) OASIS tab – select SYNC or HVBOM. For Genuine Ford accessories use: PTS Workshop Tab – select Dealer Installed Accessory or Accessory Installation.
EFFECTIVE DATE: 24-JANUARY-2017

Some 2008-2017 Ford/Mercury/Lincoln vehicles equipped with SYNC may generate a VHR that identifies a concern with the brakes and suspension category indicating system service is required due to a brake system warning lamp being illuminated. If the park brake was applied when the VHR was gathering data from the major vehicle systems, the brake and suspension message will be reported as the VHR looks for any warning lamps illuminated in the instrument cluster. Renur the VHR with the engine on and vehicle in park, and ensure the park brake is disengaged. If the SYNC VHR is still reporting a concern to the customers SYNC owners account, refer to the appropriate Workshop Manual Section for diagnosis by DTC or symptom. Starting in 2015 not all SYNC equipped vehicles support VHR, refer to the Owner’s Manual for VHR operation.
EFFECTIVE DATE: 17-OCTOBER-2016

46129  Various Vehicles - Speaker Static With Key-Off - No Audio - No Volume - CD Stuck
Some 2013-2016 Fusion/Escape/MKT/Flex/KS/Taurus, 2015-2016 MKZ/MKC/Edge and 2016 MKX vehicles may exhibit various radio concerns including: speaker static with key-off, no audio after vehicle is first started with Diagnostic Trouble Code (DTC) U0184, no volume control, or a stuck CD with no slot blockage. Prior to starting normal diagnosis for any of these conditions, verify the ACM is at the latest calibration using IDS version 102.03 or higher. Make sure you are connected to the internet when entering module programming to obtain the latest updates. Calibration files may also be obtained at www.motorcraftservice.com. Use the applicable labor operation in section 11 of the SLTS manual and causal part 18C869 when claiming this repair.
EFFECTIVE DATE: 14-OCTOBER-2016

45655  Vehicle Health Report Inoperative with Aftermarket Device Plugged Into Data Link Connector
Some 2008-2016 Ford/Mercury/Lincoln vehicles equipped with SYNC may exhibit a message indicating Vehicle Needs 200 Miles on it to perform a Vehicle Health Report (VHR). If this message is displayed, inspect for an aftermarket device that is plugged into the Data Link Connector (DLC). Refer to Workshop Manual (WSM), Section 418-00 Module Communications Network, Description and Operation. If an aftermarket device is found, do not perform a repair or attempt a module update as the device must be removed from the DLC for SYNC VHR to operate properly. After removing an aftermarket device, cycle the ignition key once and perform a short drive to update the odometer reading. If the SYNC VHR is still not operating properly, refer to the WSM, Section 415-00 Information and Entertainment System for diagnosis by DTC or symptom.
EFFECTIVE DATE: 18-FEBRUARY-2016

45418  Dealer Installed Audio Upgrades
Replacing the stock audio system with a regular production option Navigation/Sirius/SYNC Audio system is not recommended or supported on any Ford, Mercury or Lincoln vehicle. However, Genuine Ford Accessory kits to install SYNC are available for certain model lines. Refer to FMCDEALER/ACCESSORIES, for the applicable kit part number.
EFFECTIVE DATE: 23-OCTOBER-2015

45215  SYNC/MyFord And MyLincoln Touch - Navigation Displays Incorrect - Unable To Locate Vehicle - Built On Or Before 9/30/2014
Some 2015-2015 vehicles equipped with SYNC and/or MyFord Touch, MyLincoln Touch and/or before 9/30/2014 may exhibit a voice prompt indicating SYNC Services Traffic, Directions or Information (TDI) is unable to locate the vehicle. MyFord Touch equipped vehicles with navigation may...
also exhibit the vehicle location displayed off road from the current vehicle position, the last known vehicle location being displayed instead of current location, a screen message indicating a Navigation Fault. Reprogram the Global Positioning Satellite Module (GPSM) to the latest calibration using IDS release 96.02 or higher. Calibration files may also be obtained at www.motorcraftservice.com Use applicable 12651D labor operations from Section 10 of the SLTS manual and use causal part 10E893.

**EFFECTIVE DATE: 10-JULY-2015**

<table>
<thead>
<tr>
<th>Technical Service Bulletins</th>
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<tbody>
<tr>
<td>44628 Multiple Vehicle Lines - Radio Can Be Turned On With Ignition Off and Door Open - Audio Extended Play Mode - Normal Operation</td>
</tr>
<tr>
<td>Some customers may notice that the radio can be turned on after the ignition is turned off and the door is opened. All 2012-2014 Focus, 2013-2014 C-Max, Edge, Escape, Explorer, Fiesta, Flex, Fusion, MKS, MKT, MKX, Taurus, Police Sedan, Police Utility, and 2015 Transit are equipped with an Audio Extended Play Mode which allows the radio to be turned back on after other accessories have been turned off with the accessory delay feature. As long as the accessory delay feature is able to turn the radio and accessories off, it is normal operation for the radio to be turned back on using the audio power button on the FCIM. Reference section 415-00 of the workshop manual for the description and operation of the Audio Extended Play Mode.</td>
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<td><strong>EFFECTIVE DATE: 30-JUNE-2014</strong></td>
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<td>G0000154 Multiple Vehicles - Touch Screen Warranty GSB</td>
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<tr>
<td>Information on warrantable vs non-warrantable conditions along with proper cleaning procedures and how to order replacement touch screen displays.</td>
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<td><strong>See TSB for complete details</strong></td>
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<tr>
<td>G0000141 Multiple Vehicles - Front Controls Interface Module (FCIM) Warrantable VS Non-warrantable Conditions General Service Bulletin (GSB)</td>
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<td>Information on proper cleaning procedures of the FCIM along with warrantable and non-warrantable conditions</td>
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<td>G0000142 Multiple Vehicles - Wiring Repair / Harness Replacement - Best Practices for Warranty Claiming</td>
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<td>This publication provides information and ‘Best Practices’ for developing and completing a warranty claim for a wiring repair and/or wiring harness</td>
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<td>Multiple Vehicles - SYNC Software Programming v1.1</td>
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<tr>
<td>Information on Programming the SYNC Accessory Protocol Interface Module (APIIM) along with Recommended Computer Settings</td>
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See TSB for complete details

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