This Service Information bulletin supersedes SI B64 07 13 dated January 2014.

PERFORM THE PROCEDURE OUTLINED IN THIS SERVICE INFORMATION ON ALL AFFECTED VEHICLES BEFORE CUSTOMER DELIVERY OR THE NEXT TIME THEY ARE IN THE SHOP FOR MAINTENANCE OR REPAIRS.

NEW designates changes to this revision

SUBJECT
Service Action: Replace Blower Motor Regulator

MODEL
NEW

F30 (3 Series Sedan)

F31 (3 Series xDrive Sports Wagon)

F32 (4 Series Coupe)

F34 (3 Series xDrive Gran Turismo)

SITUATION
The blower motor regulator has an internal fault; after starting the engine, there may be a delay of up to a minute before the blower motor comes on

CAUSE
Faulty blower motor regulator (output stage)

AFFECTED VEHICLES
This Service Action involves F30, F31, F34 (3 Series) and F32 (4 Series) vehicles which were produced from September 2013 to October 2013.

First check if a Service Action label with a code number 664 is already attached to the B-pillar.

If a code number 664 has been punched out, the Campaign has already been performed and no further action is necessary.

Vehicles which require this Service Action to be completed will show it as “Open” when checked either in the “Service Menu” of DCSnet (Dealer Communication System) or with the Key Reader.

PROCEDURE
Replace the blower motor regulator per the ISTA instructions below.

Remove the instrument panel trim (bottom right): ISTA 51 45 195

https://www.bmwtechinfo.com/tiscode/cgi-bin/bulletin.aspx?sie_path=/tsb/bulletins/htm_st...
Unfasten the screw connection (1).
Note:
Version with the knee airbag: Unscrew the nuts (1).
Tightening torque (4.6 Nm)
Release the trim panel (2) at the clamps (3).
Feed out the trim panel (2) in area (A) toward the bottom.
Lower the trim panel (2) slightly and disconnect the plug connections behind it.
*Installation note:*
Feed in the trim panel (2) in area (A) correctly behind the centre console. The clamps (3) must not be damaged.

*Installation note:*
The guides (1) must not be damaged or missing. Feed the guides (1) correctly into the corresponding holders on the vehicle.

Replacing the controller for the heating and air conditioning system blower: ISTA 64 11 225
Release the screws (1).
Unlock the plug connections (2) and disconnect.
Remove the controller (3) downwards.
If the vehicle already has a label from a previous Service Action, affix the new label next to the old one. Do not affix one label on top of another one because a number from an underlying label could appear in the punched-out hole of the new label.

**LABEL INSTRUCTIONS**

This Service Action has been assigned code number **664**. After the vehicle has been checked and/or corrected, obtain a label (SD 92-431) and:

A. Emboss your BMW center warranty number in the middle of the label (1);

B. Punch out code number **664** (2), printed on the label; and

C. Affix the label to the B-pillar as shown.

If the vehicle already has a label from a previous Service Action, affix the new label next to the old one. Do not affix one label on top of another one because a number from an underlying label could appear in the punched-out hole of the new label.

**WARRANTY INFORMATION**

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

<table>
<thead>
<tr>
<th>Part Number</th>
<th>Description</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>64 11 9 276 112</td>
<td>Blower regulator</td>
<td>1</td>
</tr>
</tbody>
</table>

| Defect Code: | 00 64 72 01 00 |

<table>
<thead>
<tr>
<th>Labor Operation:</th>
<th>Labor Allowance:</th>
<th>Description:</th>
</tr>
</thead>
<tbody>
<tr>
<td>00 61 904</td>
<td>3 FRU</td>
<td>Replacing regulator for blower of heating/air conditioning system</td>
</tr>
</tbody>
</table>

Labor operation code 00 61 904 is a Plus labor operation code.