

## **Subscription Plans:**

Refunds will be processed in following scenarios:

- In case “North Cart Solutions” is unable to deliver a service within 7 days from the subscription sign up date.
- In case customer does not own the domain for which the subscription was purchased and the services cannot be transferred to any other domain.
- In case of dual charge or any discrepancies in amount on invoice and actual charge.

Any of the refunds for subscription based plans will be issued after prorated deduction made for the days during which the subscription was active and would not be subject to the number of cases resolved till that time period.

“North Cart Solutions” does not store any of the payment information (card numbers, CVV) for any transaction without the consent of the subscriber. Subscriber can upgrade to Good Choice/Just Happy Plan from Very Basic plan, and we would be able to accommodate subscriber’s request for such upgrade as the terms and conditions suggest to the subscriber by the Account manager at that time.

## **Force Majeure:**

“North Cart Solutions” is not responsible for any interruption or delay in the operation of the Services or the performance of its obligations here under due to earthquake, flood, fire, storm, natural disaster, act of God or the public enemy, war, armed conflict, terrorist action, strike, lockout, boycott, riot, release of hazardous or toxic substances, explosion, accident, or any other causes whether or not of the same class or kind as those specifically above named, which are not within the reasonable control of a party. “North Cart Solutions” is not liable for any failure or delay caused by problems with Internet connections.

## **Privacy Policy - Site Usage and User Tracking:**

“North Cart Solutions” tracks user traffic patterns. We do not collect specific data but only track information to determine which areas of our site users like and would consider visiting again. We do not track what an individual user reads or views – just how well each page performs overall. This helps us to provide quality software programming services and helps ensure customer satisfaction. “North Cart Solutions” does not use cookies to track user traffic patterns. Cookies are text files that are stored in the browser files on your computer.

## **Personal Information Sharing:**